



Medication Refill Procedure

(423) 490-7717

www.Siskin.org/pediatrics

WHEN YOU HAVE 5 DAYS OF MEDICINE LEFT

- Call or send a message on the patient portal at www.siskin.org/pediatrics.

Prescriptions will be sent in 2-3 business days.

- Please call your pharmacy to see when your prescription is available.

In your message:

- Patient's full name and date of birth
- Medication Name
- Dose of medication
- Name of pharmacy
- Phone number of the pharmacy
- Phone number of parent/guardian

If your pharmacy does not take electronic controlled substance prescriptions (example: Concerta, Adderall, Quillivant, methylphenidate, etc.):

- Please give your address if you want the prescription to be mailed.
- If you want to pick up the prescription:
 - Please say so in the message.
 - Give the name of the person coming to pick up the prescription. This person must show their picture ID when they arrive.
 - You will be called when your prescription is ready to pick up.